

Check your transaction

If you don't recognise a payment that's gone out of your account, we might be able to help jog your memory.

Here's a list of almost 200 companies whose transactions are often disputed.

What you might see on your statement:	Description of business:
A2Z Loans	A credit broker that charges a fee for its services
AD.Bone-Fish.com	An online dating service
Adrian Flux Insurance	Motor and home insurance specialist
Admiral.com	A car insurance provider
Agelessapothecary.com	A beauty and supplements subscription service
Alcudabill	A billing service used by a number of online dating sites
All About Prizes	Members sign up to be entered into online competitions
allpay	Offer online payment solutions for a variety of public and private sector organisations, including various councils and housing associations
Amazon Prime	Membership for Amazon's TV, films and next day delivery services
Arcadia Group	Group name of the large British retailer with brand trading names including: Burton, Dorothy Perkins, Evans, Miss Selfridge, Outfit, BHS, TopMan/TopShop and Wallis
Archives.com	An online dating service
Ariste Holding Ltd	An online lender providing cash advances for short-term money needs
Ask Zinga	An auction website
ASOS.COM	Online fashion retailer. May also appear on your statement as ASOS, ASOS.COM, Paypal* ASOS and ASOS.com (GBP)
Atlaschoice.com	A car rental comparison site. Company ceased trading in January 2017
Audible.co.uk	An audiobook subscription service owned by Amazon
AVG Internet Security	An anti-virus and internet safety software product
Badoo	An online dating service that charges for premium features
BFL (Paysafe)	A lottery syndicate trading as 'Big Fat Lotto'
Bilabla.com	An online department store
Big Savings Club	Offers online discounts, vouchers etc to signed-up members
Capita	Outsourcing organisation working across a variety of private (i.e. banking and financial services) and public sectors (i.e. government and TV licence)
Cash Locator	An online credit broker that charges a fee for finding loans
Cash 4 U Now	Providers of short term loans
Castle Finance Direct	A consumer loan application website
CDKEYS.COM	Online store that sells digital codes used for popular gaming platforms. Payments may also appear as PAYPAL CDKEYS.COM
CHB	Child Benefit payment
Checkmyfile.com	The UK's only multi-agency credit report subscription service
Chequeless	Providers of short term loans via The Money Shop
Completesave.co.uk	Abbreviation of Complete Savings UK, an online savings programme for those who regularly shop online
Credit Angel	Membership service to your credit report and credit score
Credit Confidential	Online service, provided by Adaptive Affinity, that gives you access to your credit report and credit score

CREDIT-DESK.CO.UK	Membership service to your credit report and credit score
Credit Expert	Membership service to Experian credit report and credit score
CREDITHUB	Name that may show on your statement for loan broker website loanmarketing.co.uk.
Creditreport.co.uk	Detailed single agency credit report subscription service
www.dcdigitaltv.com	An online electrical goods retailer
DISCOUNT-GOLD.CO.UK	Gives members access to discounts
Domestic & General	Providers of protection and break down plans for domestic appliances, boilers and electronic products
Dominos Pizza	Fast food chain. May appear as 'Dominos Pizza', 'Dominos Pizza UK and IR', 'Dominos Pizza UK and IRE' on statement
Ecommwebhost.com	A website creation and hosting company
EE	Telecommunications company for EE, Orange and T-Mobile brands
End Clothing	Fashion retailer specialising in men's clothing
Epoch.com	A billing service used by a number of online dating and adult entertainment websites
Equifax	Credit reference agency, providing access to credit report and score
Expedia	An online travel booking company that owns several international travel brands including Hotels.com, Trivago, Hotwire, Egencia, Venere, Travelocity, Orbitz, HomeAway
Experian	An online service for accessing your credit report
GB Discounts	An online discount membership scheme
Giffgaff.com	A mobile phone network (owned by O2)
G I Ltd	Betting shop, bingo and casino operator, with brands including Coral and Gala Bingo
Global Personals	An online dating service which owns several brands including Dating Republic and Singles 365
Google Play	A digital download from the Google Play store
GoCardless	Processes Direct Debits on behalf of other companies. Visit their site to look up a transaction if you see GoCardless on your statement
Goldex Inv	Costa Coffee franchise, with shops in Kent, Surrey, Essex and Sussex
Grattan	An online retailer of fashion, home and garden products
Haven Holidays	A family holiday park operator
Home Bargains	Discount retailer owned by TJ Morris
Home Retail Group	Retailer with brands including Argos and Homebase
HomeLet	UK's largest tenant referencing and specialist lettings insurance company
Hutchison 3G UK	Group name of Three Mobile
ID3 Global	On-boarding identity checking service, a nominal amount will pend on account for up to 4 working days and then drop off. ID3 Global works in partnership with Royal Bank of Scotland
ID Guard	ID Guard collects payment transaction history from accounts registered and reports on suspicious transactions/patterns.
Income Extra	Subscription service to help you earn extra income online
iTunes – Apple	iTunes online digital store owned by Apple for digital content including apps, games, music and film. They may appear on your statement as: ITUNES.COM/BILL
JD SPORTS	Sport fashion company selling clothing and equipment. Can also appear on your statement as JD SPORTS INTERNET
Juice Plus company	Online retailer of nutritional products
Just Eat	An online food order and delivery service which acts as an intermediary between take-out food outlets and customers
JUSTFAB LTD	Fashion website with paid membership
Kingfisher	Group name for leading home improvement retailer for brands such as BandQ, Screwfix

Knowhow	Technology support offered by Currys and PC World
Laithwaites Wine	A subscription service for wine deliveries
LBK	Ladbrokes, the bookmakers
Let's Go Rewards	Online membership programme that offers savings on cinemas, restaurants, concerts, shows and travel
LeOr Skincare	A beauty product subscription service
Littlewoods	Online catalogue retailer
Live Career	Providers of online support for building CVs and letters
Loan Marketing	A credit broker that charges a fee for its services
Loan Rocket	A credit broker that charges a fee for its services
Loan Spotter	A credit broker that charges a fee for its services
LoveFilm by post	A DVD rental service owned by Amazon
Lowell Group	Debt recovery service predominantly for businesses
MadBid.com	An online auction site
Magnum Pay	A payment service used by health supplement businesses
Magnum Pay2Z Loans	A credit broker that charges a fee for its services
MANGOMONEY.CO.UK	Membership allows you to check your personalised financial footprint report
McAfee	Anti-virus and internet safety software
McAfee Intel Security	A virus and internet security protection product
MICROSOFT *XBOXLIVE	Subscription service to access Xbox Live Gold to play games online (paid monthly, quarterly or annually)
Mighty Deals	A website providing regular discounts on various products and services
TRACK-BUDGET.CO.UK	Tool to help manage your money and track your credit report
Mobile Finder	Online mobile phone broker that charges a one-off processing fee for securing you a phone contract
MoneyPlus Group	Purchased Clear View Finance in 2014, one of the UK's largest debt solutions companies
Mr Lender	Trading name of PDL Finance Limited, an online short-term lender
My Credit Tracker	Providers of credit support services for a monthly fee
Nakedwines.com	A subscription service for wine deliveries
Netflix	Streaming provider of online movies and TV shows
New Day	Providers of credit and store cards for a number of UK retailers: Harvey Nichols, House of Fraser, Laura Ashley, Topshop/Topman, Wallis, Burton, Dorothy Perkins, Evans, Debenhams, Miss Selfridge and Outfitter
WWW.NIKESTORE.COM	Global sports brand Nike online store. Can also appear as NIKESTORE.COM
Norton	Anti-virus and security software distributed by Symantec Corporation
NOWTV.COM/BILLI	Streaming provider of online movies and TV shows
Nutrajump	Online retailer of health and beauty products
NW Card Services	NatWest (Credit Card)
NWBS	Nationwide Building Society
O2	Telecommunications company, can appear on statement as TELEFONICA UK LTD, O2 UK PAY and GO, O2 ONLINE, O2 PREPAY TOP-UP, O2 IVR, and O2 MBB
OAKAM LIMITED	Providers of financial services products
Outdoor Experience	An outdoor clothing and equipment retailer
Paddy Power	Online betting website
Payday Express	Trading name of Instant Cash Limited. Providers of short term loan requirements
Payday UK	Providers of short term (pay day) loans with trading name of Instant Cash Loans Ltd
PayPal	Providers of facility for individuals or companies to safely send/receive payments
Payref.info	A billing service used by a number of online dating sites
Plentyoffish	An online dating service
PLAYLOTTERY.COM	Online lottery service

PLAYSTATIONNETWORK	Online store for PlayStation gaming consoles. Can be also appear as PAYPAL* PLAYSTATIONNETWORK
POF.com	A online dating service known as Plenty of Fish or POF, payments can also be made via Paypal and may appear as PAYPAL* POF.COM
Pounds to Pocket	An online lender providing cash advances for short-term money needs
Premium Credit	Providers of individual and business loans to pay their insurance premiums
PRODUCT SUPPORT	The service is provided by many retailers of various products, mainly electronic goods. An information resource regarding products, and help if the product should malfunction
Quick Credit Score	Online membership programme that provides access to your credit information for a monthly fee
Quick Quid	Online loan provider
Rewards Now	Online membership service providing retail discounts for a monthly fee
Scarlett Services	A PPI claim company which has ceased trading
Shopperdisc	Online savings programme offering discounts with online retailers for a membership fee
Sony Ent Network	Playstation accounts
Spotify	Music streaming site available for a monthly subscription fee
Sunny	Online loan provider
TfL	Transport for London
TheYesCard	Catalogue card for use on theyescatalogue.co.uk
TicketMaster	Provider of tickets to theatre, concerts, sport events and more
UK Credit	Online lenders that provide guarantor loans for a daily interest fee
Venntro Media Group	An online dating service
Viagogo	An online marketplace for buying and selling tickets to live events
Wage Day Advance	Online loan provider
WLY*mytimerewardswl.uk	An online discount membership scheme trading as My Time Rewards
WLY*Completesave.co.uk	An online discount membership scheme trading as Complete Savings
Wonga	Providers of short-term online loans to individuals and businesses
www.northdevontheatre.int	A holding company for several local theatres which has ceased trading
XPLORE*DISCOUNT-GOLD	Gives members access to discounts
YOUR SOCIAL INS	Provide a social media profile and score
Zoosk	An online dating service
118118 Beauty	A beauty club subscription service providing discounts on treatments
121money.com	Online credit broker providing community and membership programmes
247Moneybox	Providers of short term (payday) loans with a registered name of Active Securities Limited

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