

Basic Bank Account

Identification and address
verification requirements



The world's local bank

Basic Bank Account identification and address verification requirements

Why do we need documentary evidence?

In Line With Money Laundering Regulations, we are required by law to have procedures in place to prevent criminals from using financial products or services to launder 'dirty' money. A key defence against money laundering is to prevent accounts being opened using false identities. When you open an account with HSBC, you will be asked to provide evidence of your identity and confirmation of your address.

A key defence against money laundering is to prevent accounts being opened using false identities. As criminals can appear to be law-abiding citizens, we apply our procedures to all customers to be fully satisfied that they are who they claim to be.

To open an account with HSBC, you must provide evidence of your identity and confirmation of your address.

Please note

We reserve the right to contact the originators of documents to verify the authenticity of the documents provided. Please ensure any persons issuing letters to prove your identity or verify your address are made aware that we may contact them to confirm their details.

To apply for a Basic Bank Account, you must provide one form of 'identification' and one form of 'address verification' with your completed application form.

For accounts based in the Channel Islands and Isle of Man, two forms of address verification are required.

All documents must be current or dated within the last four months.

What proof of identity and verification of address will you need to provide?

Examples of the acceptable documents presented most often are listed below. If you have any queries about acceptable documentation for Basic Bank Account, you can call us on 08457 404 404* or visit a local branch.

Acceptable identification documents

- ▶ Current Passport
- ▶ Full UK Driving Licence
- ▶ Current National Identity Card
- ▶ Original notification letter from Benefits Agency/Local Authority confirming your right to benefits from:
 - Benefits agency
 - Department of Work and Pensions (including Jobcentre Plus)
 - Child Benefit Office
 - Veterans Agency
- ▶ Letter from a person in a position of authority – this could be:
 - Hostel Manager
 - Social Worker
 - Armed service officer
 - Minister of religion
 - General Practitioner

Acceptable address verification documents

- ▶ Council tax bill for the current year
- ▶ Utility Bill (gas, electricity etc)
- ▶ Full UK Driving Licence
- ▶ Disabled Parking document (must show your address, signature and photograph)
- ▶ Tenancy Agreement from council or reputable letting agency
- ▶ Letter from a Prison Governor or Probation Officer
- ▶ Overseas Driving Licence (Foreign Nationals only – must show your signature and photograph)
- ▶ Letter from a reputable university, college or language school (Foreign Nationals only – must be on official headed paper and show the contact name, address and telephone number)

*Lines are open 8am to 10pm every day. Communications may be monitored and/or recorded for security and service improvement purposes. Textphone 18001 08457 125 563. International call ++44 1226 261 010.

hsbc.co.uk

Issued by HSBC Bank plc.

Customer Information:

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PO Box 31, St Peter Port, Guernsey GY1 3AT

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