

**keyfacts**<sup>®</sup>

# Key Features of the Cash e-ISA

Important information you need to read

# What is an ISA?

An ISA is a tax efficient way of saving or investing as all income and capital gains arising within an ISA are exempt from any personal liability to UK income tax and capital gains tax.

There are two types of ISAs:

- ▶ stocks and shares
- ▶ cash

A payment by you into an ISA in any tax year is called a subscription. You can only subscribe to one of each type of ISA per tax year.

ISAs may be transferred to another ISA with the same or a different ISA provider. When an ISA is transferred in this way, the amount transferred is not a subscription and therefore does not count towards the subscription limits explained below. It is not possible to transfer a stocks and shares ISA to a cash ISA.

# How much can I subscribe to an ISA?

Because of their tax advantages ISAs are subject to annual subscription limits. For the tax year commencing 6 April 2011 the overall ISA subscription limit is £10,680, of which up to £5,340 can be subscribed to a cash ISA with one provider. The remainder of the £10,680 can be invested in a stocks and shares ISA with either the same or another provider. Alternatively, the full £10,680 can be invested in a stocks and shares ISA with one provider.

Under the ISA Regulations, ISA managers are required to report details of ISA subscriptions made by customers to HM Revenue & Customs (HMRC) each year so that HMRC can check that individuals do not exceed the limits.

# Features of a Cash e-ISA

Our Cash e-ISA lets you have instant access to your money without charge and you can open the account with just £1.

## Summary Box

Key Product information for our Savings Account	
<b>Account name</b>	Cash e-ISA
<b>Interest rates (AERs)</b>	Variable rate Interest paid monthly See <a href="http://hsbc.co.uk">hsbc.co.uk</a> for details
<b>Tax status</b>	Interest is paid free from UK Income Tax
<b>Conditions for bonus payment</b>	No bonus payment applies to this account
<b>Withdrawal arrangements</b>	Instant access
<b>Access</b>	The account application can be completed online or by way of an ISA transfer (which requires written completion of the Cash e-ISA Transfer In Form). Once opened the account can be operated in branch, by telephone (0800 130 130), online or by post

We calculate interest on the daily cleared balance of your account and pay it monthly. Interest will be paid gross ie, with no tax deducted. You can withdraw money whenever you like without prior notice at any branch. We can also take instructions to transfer the money into another HSBC Bank account in your name over the phone or via the internet. Statements are available by logging on to HSBC Personal Internet Banking and viewing on line.

If you decide that you no longer want your Cash e-ISA, you have 30 days from the day we open your account to cancel your contract with us. This can be done by giving us written notice of your request or by using our Personal Internet Banking service.

In the case of an account opened by way of subscription (rather than by transferring an existing ISA), after you have cancelled your application you will have the opportunity to subscribe to another cash ISA within the same tax year as HM Revenue & Customs will treat the cancelled subscription as if it had never taken place. If you close your account after the 30 day cancellation period has expired you will not be able to subscribe to another cash ISA within the same tax year. For applications made close to the end of one tax year but not cancelled until the following tax year, you will not be able to retrospectively subscribe to an account for the previous tax year.

If, following the transfer of an ISA to us from another ISA manager, you wish to cancel your account but still retain the tax benefits of holding the transferred money in an ISA, you will have the option of transferring the ISA back to the original ISA manager (if they agree) or to another ISA manager.

You can close your account after the cancellation period at any time but we will need written confirmation of this or instructions via our Personal Internet Banking Service. We can close your account at any time, we will normally give you two months notice in writing.

You can obtain further information about ISAs and other products from any HSBC Bank branch.

# About your product

The account can be opened online or by way of a transfer (which requires written completion of the Cash e-ISA Transfer In Form). You may operate the account at any of our branches, by phone, electronically through Internet Banking or by post.

Transfers in from other providers are permitted. However, transfers in to the HSBC Cash e-ISA from the HSBC Variable

Rate Cash ISA or HSBC Fixed Rate Cash ISA are not permitted. This does not affect your option to subsequently transfer out to another provider.

The Cash e-ISA offers a competitive interest rate from only £1. For details of rates and charges applicable please visit [hsbc.co.uk](https://www.hsbc.co.uk), call us on 08457 404404 or see our Savings Interest Rates leaflet.

## Important notes

HSBC Bank plc is established at 8 Canada Square, London E14 5HQ, its registered office. HSBC Bank plc is authorised and regulated by the Financial Services Authority under registration number: 114216. HSBC Bank plc registered VAT number is GB365684514 and its company register number is 14259.

We are covered by the Financial Services Compensation Scheme (FSCS). The FSCS can pay compensation to depositors if a bank is unable to meet its financial obligations. Most depositors - including most individuals and small businesses - are covered by the scheme.

In respect of deposits, an eligible depositor is entitled to claim up to the current FSCS limit for deposits. For joint accounts each account holder is treated as having a claim in respect of their share so, for a joint account held by two eligible depositors, each depositor would have a separate claim up to the FSCS deposit limit and so the maximum amount that could be claimed in total would be twice the current FSCS deposit limit. The FSCS deposit limit relates to the **combined** amount in all the eligible depositor's accounts with the bank, including their share of any joint account, and not to each separate account.

First Direct and HSBC are both trading names of HSBC Bank plc and customers who hold deposits under both trading names will only be eligible for one claim of up to the FSCS deposit limit in total.

For further information about the scheme (including the current limits, amounts covered and eligibility to claim) please ask at your local branch, refer to the FSCS website [www.FSCS.org.uk](http://www.FSCS.org.uk) or call the FSCS on 020 7741 4100 or 0800 678 1100.

You can ask for a copy of our leaflet 'listening to your comments'. This may help you to present your concerns to us.

If you ever need to complain then please contact us.

If we cannot resolve your complaint in the first instance, you can refer it to the Financial Ombudsman Service.

Financial Ombudsman Service  
South Quay Plaza  
183 Marsh Wall  
London E14 9SR

Telephone: 0845 080 1800

E-mail: [complaint.info@financial-ombudsman.org.uk](mailto:complaint.info@financial-ombudsman.org.uk)

The Financial Ombudsman Service will generally review complaints from retail customers.

However, their criteria for reviewing complaints may mean that even if you have been categorised by a provider of products and services as a retail customer they may not regard you as an eligible complainant.

Complaining to the Ombudsman will not affect your legal rights. A written copy of our complaint procedure is available on request.

Our Terms and Conditions and our dealings with you up until your account is opened are governed by the laws of England and Wales. We are required by law to tell you that our Terms and Conditions are in English and we will communicate with you in English.

The information in the Cash e-ISA Key Features Document is based on our understanding of current UK tax law and HM Revenue & Customs practice at the time of going to press. Future changes in UK tax law and practice could affect this information. Current tax treatment may not be maintained in the future.

**[hsbc.co.uk](https://www.hsbc.co.uk)**

**Issued by HSBC Bank plc.**

We are a principal member of the HSBC Group, one of the world's largest banking and financial services organisations with around 8,000 offices in 87 countries and territories.

HSBC Bank plc, Customer Information: PO Box 757, Hemel Hempstead, Hertfordshire HP2 4SS

LIT00649 MCP38552 03/11 ©HSBC Bank plc 2011. All Rights Reserved.