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HSBC Help to Buy: ISA, Transfers In and Reactivation Form

This form must be accompanied by a copy of the

- HSBC cash ISA Terms and Conditions
- Financial Services Compensation Scheme Information Sheet and Exclusions List

Useful Guidance

Please complete using **black ink** and **BLOCK CAPITALS (PRESS CAPS LOCK)**. Please initial any alterations, as the use of correction fluid could invalidate this form.

- If you are transferring an existing Help to Buy: ISA from another provider, please ensure that your personal details held with your current provider match what is included on this form.
- You must have an existing HSBC Current Account or Savings account to apply.
- If you need any further assistance with the completion of this form, please chat with us 24/7 via Online Banking or the HSBC UK Mobile Banking App (subject to maintenance periods). You can also call us on 03457 404 404, lines are open 08:00 to 20:00. If you are an HSBC Premier customer, please call 03457 70 70 70. Our lines are open 08:00 to 20:00.
- Please hand this completed form into a branch or post to: Customer Service Centre, BX8 1HB.
- For more details on how we will use your personal information, please see our Privacy Notice at [hsbc.co.uk/privacy-notice](https://www.hsbc.co.uk/privacy-notice). You can also ask for a copy in branch.

1. What would you like to do? (all customers complete)

Signatures are required in sections 7, 8 and 9 if applicable.

REACTIVATE (re-start subscriptions) an existing Help to Buy: ISA

Complete sections 1,2,3,4 and 7 (plus 5, 6 and 8 if applicable)

As your current Help to Buy: ISA has become inactive, a new account will be opened and the outstanding balance of your previous account will be moved to the new account. New account details will be provided to you in due course.

TRANSFER a Help to Buy: ISA from another provider to an HSBC Help to Buy: ISA

Complete sections 1,2,3,4,7 and 9 (plus 5 and 6 if applicable)

Bank use only**XAOISA****HNXTFI**

2. Your personal details (all customers complete)

Title Mr Mrs Ms Miss Dr Other (please specify)

Surname

First name(s)

Other initials

Date of Birth

D	D	M	M	Y	Y	Y	Y
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Gender

Male

Female

Are you:

Married

Single

Widowed

Divorced

Separated

Living with partner

Number of
dependent children

Proof of identity
(e.g. Passport no.)

Country of birth

Nationality/Citizenship (If you hold more than one nationality include these below – you may include up to three.)

Nationality/Citizenship 1

Nationality/Citizenship 2

Nationality/Citizenship 3

In which country are you a resident for tax purposes? (If you hold more than one, include these below – you may include up to three.)

Country 1

Country 2

Country 3

Are you: A tenant Living with family Halls of residence Other
Permanent
Home Address

Postcode

Date moved to
this address

D	D	M	M	Y	Y	Y	Y
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Please give your previous address if you've been at your present address for less than three years.

Previous Address

Postcode

Date moved to
this address

D	D	M	M	Y	Y	Y	Y
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Home Tel. No.

Ex-directory Yes No
EXT

Work Tel. No.

Mobile Tel. No.

Ex-directory Yes No

Email address

Do you have a National Insurance Number? – **If you only have a temporary National Insurance Number, please tick 'No'.**

You should be able to find your National Insurance Number on a payslip, P45 or P60, a letter from HM Revenue & Customs, a letter from DWP or pension order book.

Yes No
If 'Yes', please enter it

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Please note that if your National Insurance Number is not provided within 30 days of completion of this application the ISA will be void.

3. Employment **(all customers complete)**

Are you:

Employed full-time	Employed part-time	Self-employed
Other full-time education	A student	Receiving a pension
A homemaker	Unemployed	

If you are a student, what is the name of the college/university you are attending?

If you are in employment/self-employed please complete:

Employer's name
Business address
(in full)

Employer's name Postcode

Nature of business

Date commenced
present employment

D	D	M	M	Y	Y	Y	Y
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Occupation

If self-employed, at
which bank is your
business account
held?

4. Financial Information **(all customers complete)**

As part of our ongoing commitment to managing financial crime risk, we need to ask you the following questions about how you intend to use your account. Please answer each of the following questions as accurately as you can.

What is your total
annual income
(before tax and
deductions)?

£

Net Monthly income £

Net Monthly expenditure £

When are you paid?

(e.g. every Thursday, 20th, monthly)

How are you paid?

Cash Cheque Direct to Bank/BACS

Will there be any
regular monthly
credits paid into
the account?

Yes No

If you answered
"Yes" to the question
above, what will be
the source of these
regular monthly
credits? (Tick one)

Employment pay Benefit/Welfare Pension payment Student Loan

Transfer/Standing Order from personal account (HSBC)

Transfer/Standing Order from personal account (non-HSBC)

Other (Please specify)

How much cash do
you expect to pay
into the account on a
regular monthly basis?

£0 £1-100 £101-200

What is the source of these cash deposits?

Salary

Sale of personal goods

Gambling

Gift

Other (Please specify)

What is the source of any other funds being paid into the account?

(Tick all that apply)

Savings from employment

Commercial loan

Inheritance

Redundancy payment

Pension lump sum payment

Lottery/Gaming win

Sale of Property/Assets

Investments

Personal loans

Family Loan

Other (Please specify)

No other sources of funds

What is the total value of funds to be paid into the account? (This should be the estimated amount you expect to be paid into the account over the next three months and should be the combined income for regular credits and any other source of funds.)

£

Do you expect to make transactions to/receive transactions from countries other than the UK?

Yes

No

If you have answered "Yes" to the previous question, please specify which countries and currencies below (you may include up to five).

If you have answered "Yes" to the previous questions, what is the approximate value of these transactions over the next 12 months?

£0-500

£501-1,000

£1,001-2,400

How many of these transactions to/from countries other than the UK do you expect to make over the next 12 months?

1-5

6+

Do you have:

A company pension

A private pension

No pension

Do you hold:

Other credit cards

Other debit cards

Please give the name of your bank or building society

Sort code

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Account number
Is this relationship to continue?

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Yes

No

Do you have an account with another bank held outside of the UK?

Yes – in the EU

Yes – outside the EU

Yes – both; within and outside the EU

No

Legal Capacity	Please tick
Authorised in England and Wales under a Lasting Power of Attorney registered with the Office of the Public Guardian	
Authorised in England and Wales under an Enduring Power of Attorney made prior to 1 October 2007 (where the applicant is mentally incapacitated, this is registered with the Court of Protection)	
Appointed as a deputy by the Court of Protection	
Authorised in Northern Ireland under an Enduring Power of Attorney (where the applicant is mentally incapacitated it must be registered with the High Court (Office of Care and Protection))	
Authorised in Scotland under a Continuing Power of Attorney registered with the Office of the Public Guardian Scotland	
Authorised in Scotland under an Intervention Order issued by the Office of the Public Guardian Scotland	
Authorised in Scotland under a Guardianship Order	
Authorised under a General Power of Attorney where the applicant is a member of the armed forces on active service in a war zone	
Authorised under a General Power of Attorney (for applicants to transfer in only)	
Authorised in England and Wales under a General or Ordinary Power of Attorney (where the applicant is physically incapacitated)	
Authorised in England and Wales under an Enduring Power of Attorney made prior to 1 October 2007 (where the applicant is physically incapacitated, this is not registered with the Court of Protection)	
Authorised in Northern Ireland under an Ordinary Power of Attorney (where the applicant is physically incapacitated)	

6. Interest (only complete if relevant)

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7. Declaration (all customers complete)

Please do not strike through any wording on this page as this will void this application.

I apply to subscribe to a Help to Buy: ISA for the tax year commencing 6 April 2023 and each subsequent tax year until further notice (this election simply makes it easy for you to subscribe to each subsequent tax year's ISA – it is not a commitment on your part to subscribe each year), and/or apply to transfer to a Help to Buy: ISA (as per Section 1).

I declare that:

- I am 16 years of age or over;
- I have received the Help to Buy: ISA brochure and agree to the HSBC cash ISA Terms and Conditions.

If I am applying to subscribe, I also declare that:

- All subscriptions made, and to be made, belong to me;
- I have not subscribed and will not subscribe more than the overall subscription limit in total to any combination of permitted ISAs in the same tax year;
- I have not subscribed and will not subscribe to another cash ISA in the same tax year that I subscribe to this cash ISA;
- I am resident in the United Kingdom for tax purposes or, if not so resident, either perform duties which, by virtue of Section 28 of the Income Tax (Earnings and Pensions) Act 2003 (Crown employees serving overseas), are treated as being performed in the United Kingdom, or I am married to, or in a civil partnership with, a person who performs such duties. I will inform HSBC UK Bank plc if I cease to be so resident or to perform such duties or be married to, or in a civil partnership with, a person who performs such duties;
- I have received the Help to Buy: ISA Brochure and agree to the HSBC cash ISA Terms and Conditions;
- I have received a copy of the UK Financial Services Compensation Scheme (FSCS) Information Sheet and Exclusions List.

Help to Buy: ISA Eligible Customer Declaration

I confirm, for the benefit of the Administrator and HM Treasury, that by making this Eligible Customer Declaration:

1. I do not own, and never have owned, any interest in land, whether in the United Kingdom or elsewhere, which:

(A) is:

- (i) in England or Wales:
 - (a) freehold;
 - (b) leasehold, where the lease was originally granted for a term certain exceeding 21 years; or
 - (c) commonhold; or
- (ii) in Scotland, registered or recorded, or would be capable of being registered or recorded, as a right of absolute ownership in the Land Register of Scotland or General Register of Sasines in Scotland, as applicable; or
- (iii) in Northern Ireland:
 - (a) freehold; or
 - (b) leasehold, where the lease was originally granted for a term certain exceeding 21 years; or

- (iv) an equivalent interest in land to the interests in land listed in paragraphs (A)(i) to (iii) above under the laws of any jurisdiction outside the United Kingdom;
- (B) comprises a building that is used or suitable for use as a dwelling, or is in the process of being constructed or adapted for such use; and
- (C)
 - (i) which I acquired as a purchaser by way of sole or joint ownership; or
 - (ii) which entitles me to possess or occupy that land.
- 2. I have not previously received payment of a Bonus under the Help to Buy: ISA Scheme Rules (unless the full amount of such Bonus has subsequently been repaid to the Administrator in accordance with the Scheme Rules).
- 3. I have not paid, and will not pay, into this Help to Buy: ISA more than the applicable monthly allowance, as set out in the Scheme Rules.
- 4. I understand that I can only hold one Help to Buy: ISA at any time.
- 5. I have been supplied with, or have had made available to me, a copy of the Scheme Rules, or have been provided with, or had made available to me, a link to a website where the Scheme Rules can be accessed, and I agree to be bound from the date of this agreement as an Eligible Customer by the Scheme Rules, as such may be amended and/or restated from time to time.

I authorise HSBC UK Bank plc:

- To open an account in my name.
- To hold my cash subscriptions and any interest earned by those subscriptions.
- To make on my behalf any claims to relief from tax in respect of ISA investments.
- Bank records will be updated from the information provided, where appropriate.
- I agree to the HSBC cash ISA Terms and Conditions.

I declare that this application form has been completed to the best of my knowledge and belief. I will notify HSBC UK Bank plc without any delay of any change in my circumstances affecting any of the information given in this application. Where the information I have supplied relates to other people I declare that I am authorised by them to disclose that information and to accept the terms on their behalf. Bank records will be updated from the information provided, where appropriate.

Credit Reference Agencies (CRAs) Information

In order to process your application, we need to carry out checks to verify your identity, address and other personal details.

We will check your personal details e.g. name, address, date of birth, details of any shared credit or financial history, with credit reference agencies. This search will not be visible to other providers and is known as an unrecorded entry search. We may also search the Electoral Register and other public sources. If you are providing information about others, it is important that you tell them about this and that they know that a search may be carried out on them.

Fraud Prevention Information

The personal information we have collected from you will be shared with fraud prevention agencies who will use it to prevent fraud and money laundering and to verify your identity. If fraud is detected, you could be refused certain services, finance or employment.

More information on credit scoring, and how we, CRAs and fraud prevention agencies may use your information for these purposes and your data privacy rights, is set out in a leaflet entitled Credit Scoring, Credit Reference and Fraud Prevention Agencies available on our website, or we can post you a brochure.

Information about Products and Services

If you agree, the HSBC Group may use and share relevant information about you, your transactions and your relationships with the HSBC Group, to give you information about products, services (including mortgages) and promotions available from members of the HSBC Group and selected third parties which may interest you by post, telephone, electronic and other means. By completing this application you will be allowing the use of your information for this unless you tick the appropriate box(es) below to indicate that you do not wish to receive such information:

No post

No email

No telephone

No mobile messaging

No SEM (Secure E-Message)

By signing this application, you understand that we will use your personal information as set out in our Privacy Notice. Please see our Privacy Notice at [hsbc.co.uk/privacy-notice](https://www.hsbc.co.uk/privacy-notice).

Signature

Date

D	D	M	M	Y	Y	Y	Y
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By signing below and solely in relation to my Help to Buy: ISA, I provide my express consent to allow HSBC to share:

- relevant personal data and information with the Administrator (including agents, subcontractors and/or any party appointed to carry out administrative duties of Help to Buy: ISA by HM Treasury) and HM Treasury itself.

Signature

Date

D	D	M	M	Y	Y	Y	Y
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8. Payment Instructions

(only complete if you are reactivating an existing HSBC Help to Buy: ISA).

Do not complete this section if you are transferring a Help to Buy: ISA from another provider. If you are transferring from another provider and wish to make a payment, please wait for the transfer to be completed and then request a payment to be made afterwards.

As your current Help to Buy: ISA has become inactive, a new account will be opened and the outstanding balance of your previous account will be moved to the new account. New account details will be provided to you in due course.

Reactivations Only

Complete this section if you have not paid into your HSBC Help to Buy: ISA in the last tax year, then any relevant section below.

Account to be reactivated Sort code

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 Account number

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Cheque payments

Complete this section if you want to pay a cheque into your HSBC Help to Buy: ISA

I enclose a cheque for the sum of £

Please make your cheque payable to:
HSBC UK Bank plc, re: 'Your name'

Payments from an HSBC Account – (the maximum monthly subscription is £200).

Complete this section if you want to make a lump sum and/or regular payment from an HSBC account in your name.

Lump sum payment

Amount £

[illegible]

Signature

Date

Regular payment

Amount

Account to debit Sort code

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 -

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 -

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 Account number

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Date of first payment

D	D	M	M	Y	Y	Y
---	---	---	---	---	---	---

 Please specify if you require a different frequency

Frequency	Monthly	Weekly	Other (please specify)
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(Please take care when choosing your 'regular payment date' to ensure your payment is processed well within the intended month and not disrupted by bank holidays or weekends.)

Signature

Date

D	D	M	M	Y	Y	Y	Y
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Payments from a non-HSBC Account – the maximum monthly subscription limit is £200.

Complete this section if you want to make regular payments by standing order from a non-**HSBC** account.

Name(s) of
account holder(s)

Account to debit Sort code

 -

 -

Date

D	D	M	M	Y	Y	Y	Y
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Details of bank or building society

Name

Address

Postcode

Instruction to your bank or building society

Account to credit Sort code - -

Amount	£
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Account number							
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Date of first payment

D	D	M	M	Y	Y	Y	Y
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Frequency	Monthly	Weekly	Other (please specify)
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(Please take care when choosing your 'regular payment date' to ensure your payment is processed well within the intended month and not disrupted by bank holidays or weekends.)

Signature

Date

9. Transfer Authority Form (only complete if relevant)

Please ensure personal details held with your current provider match what is written below. If details do not match, your transfer may be delayed.

We will automatically open an HSBC Help to Buy: ISA as part of the transfer process.

Your personal details

Title Mr Mrs Miss Ms Other (please specify)

Surname

First name(s)

Date of Birth

Permanent

residential address

D	D	M	M	Y	Y	Y	Y
---	---	---	---	---	---	---	---

Postcode

Do you have a National Insurance Number? Yes No If 'Yes', please enter it

Details about the Help to Buy: ISA you want to transfer

Name of the existing

ISA Manager

e.g. bank or building society)

Help to Buy: ISA details

Branch Sort code

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Bank/Building Society
Account number

--	--	--	--	--	--	--	--

(Bank accounts 8 digits only)

Roll number (for Building
Society accounts only)

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Current Year's Subscriptions

Do you want to transfer current tax year subscriptions to HSBC? (funds added to the ISA you are transferring since 6 April)

Yes

No

If you ticked "Yes", how much have you subscribed this tax year? £

Previous Years' Subscriptions

Do you want to transfer previous years subscriptions?

Yes

No

The ISA Regulations state that a Help to Buy: ISA must be transferred as a whole. Partial transfers are therefore not allowed.

Your Transfer Authority

I authorise my existing ISA Manager (as specified above) to transfer the Help to Buy: ISA (account number above) to HSBC UK Bank plc. I authorise my existing ISA Manager to provide HSBC UK Bank plc with any information, written or verbal, concerning the cash ISA detailed above and accept any instructions from them relating to the Help to Buy: ISA being transferred.

If a period of notice is required for closure of the existing Help to Buy: ISA, I give my consent to either:

1. Serve the full notice period or wait until the scheduled maturity date (as appropriate) before this instruction can be processed; or

2. Proceed immediately with the transfer bearing any consequential fee which may be payable.

Signature

Date

D	D	M	M	Y	Y	Y	Y
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For customers who already have an account with HSBC, please hand this completed form into a branch or post to Customer Service Centre, BX8 1HB.

For Branch use only

Branch stamp

Branch contact

Date application received

D	D	M	M	Y	Y	Y	Y
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Please return this completed form to:
Customer Service Centre, BX8 1HB.

For Banking Operations use only

Transfer Acceptance **(to be completed by new ISA Manager):**

We, HSBC UK Bank plc, are willing to accept this investor’s cash ISA funds, subject to HMRC rules (the ISA regulations) and as long as the following conditions are met.

We must receive the transfer proceeds no later than:

D	D	M	M	Y	Y	Y	Y
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For the purposes of the transfer of the ISA under the ISA regulations, the date shown below will be the transfer date.

Date

D	D	M	M	Y	Y	Y	Y
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Name of new provider

Accessibility

If you need any of this information in a different format, please let us know. **This includes large print, braille, or audio.** You can speak to us using the live chat on our website, by visiting one of our branches, or by giving us a call.

There are also lots of other options available to help you communicate with us. Some of these are provided by third parties who are responsible for the service. These include a Text Relay Service and a British Sign Language (BSL) Video Relay Service. To find out more please get in touch. You can also visit: [hsbc.co.uk/accessibility](https://www.hsbc.co.uk/accessibility) or: [hsbc.co.uk/contact](https://www.hsbc.co.uk/contact).

hsbc.co.uk

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HSBC Customer Information: Customer Service Centre, BX8 1HB.

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