

Offer Terms and Conditions

- ◆ This offer is open to UK residents aged 18 years or over.
- ◆ This offer is available to HSBC UK Bank plc Mortgage customers taking out a new HSBC Home Insurance policy in branch, over the phone or online from the 3rd September 2020. If you, Aviva, or HSBC UK Bank plc on Aviva's behalf cancel either your buildings or contents cover or both within the first 30 days of your policy start date, you will not be eligible to benefit from this offer.
- ◆ This offer applies to new policies only and not to policy renewals or amendments.
- ◆ Each qualifying customer will be entitled to choose from one of the following: a) Video doorbell; or b) 4 x smart wifi colour changing LED bulbs.
- ◆ In addition, HSBC UK Bank plc Mortgage customers taking out a new HSBC Home Insurance policy are entitled to choose a NEOS indoor SmartCam as well as either the video doorbell or security bundle.
- ◆ This offer is subject to availability of the above.
- ◆ Once your policy starts you will receive a choice email or letter (depending on your preference) within 30 days where you can select the option you prefer.
- ◆ You will need to choose your gifts within 60 days of receiving your Choice email or letter, at which point your login details will automatically expire. The expiry date will also be confirmed in the email or letter sent to you.
- ◆ Once your policy has been in force for 30 days you will receive another email or letter to inform you that you qualify for the offer and when you can expect your gift to arrive.
- ◆ Only one claim can be made per household.
- ◆ In the unlikely event that any of your choices become unavailable, we will contact you with alternative options of a similar or better specification. No cash alternatives will be offered.
- ◆ Once you have chosen your gift and received the confirmation of eligibility, it will be sent via Royal Mail Second Class Tracked delivery within 30 days to your registered postal address.
- ◆ If you have not received your Choice email or letter within 30 days of your policy start date, or received your gift after 30 days of receiving your confirmation of eligibility, please call **01565 656 721** or **contact us here**.
- ◆ The Promoter can remove or vary this offer in whole or in part at any time and without prior notice.
- ◆ Please keep a copy of these terms and conditions for future reference.
- ◆ The Promoter shall have the sole decision on whether any eligibility requirements have or have not been met.
- ◆ The **"Promoter"** is **HSBC UK Bank plc, 1 Centenary Square, Birmingham, B1 1HQ**. However, this offer is being administered and managed on behalf of HSBC UK Bank plc by The Marketing Lounge Partnership (MLP), The Cowshed, Walnut Tree Farm, Lower Stretton, Cheshire WA4 4PG.
- ◆ For information about how HSBC UK Bank plc uses personal data that it collects, please see our privacy policy [hsbc.co.uk/1/2/legal/site-terms-and-privacy-statement](https://www.hsbc.co.uk/1/2/legal/site-terms-and-privacy-statement).

hsbc.co.uk

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Customer Information: PO Box 6201, Coventry CV3 9HW.

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