

Sending money to a company using the mobile banking app video transcript:

Log-in to the app using your fingerprint, Face ID or with your Secure Key.

On the account screen, tap the "Move money" tab on the bottom menu. Tap send money within UK. Now select the account you want to send the money from. Now add the recipient. Tap the payees tab at the top of the screen. Select "Pay someone new" and tap "Select a company". Using the search box at the top, and start typing the company name. Select the appropriate company from the list. For this example, we will be paying a HSBC credit card. Next enter the full amount you want to send. If you don't want the money to be sent immediately, tap the date to set when the money should be sent. Finally, enter your reference number. If this is a credit card, this is usually your credit card number. Remember to check the correspondence from the company to ensure you are using the correct reference. Ensure all the details are correct and tap "Review". You will be prompted for your fingerprint, Face ID or secure key password to verify.