

Sending money to family or friends using the mobile banking app video transcript:

Log-in to the app using your fingerprint, Face ID or with your Secure Key.

On the account screen, tap the "Move money" tab on the bottom menu. Tap send money within UK. Now select the account you want to send the money from. Now add the recipient. Tap the payees tab at the top of the screen. Select "Pay someone new" and tap "Using UK bank details". Now enter the recipient's name. Next, enter the recipient's sort code and account number. Finally, enter a reference. Ensure to check the details are correct and tap "Save". Enter the full amount you want to send. If you don't want the money to be sent immediately, tap the date to set when the money should be sent. Click "Review". Double check that all the details are correct and tap "Confirm". You will be prompted for your fingerprint, Face ID or your Digital Secure Key password to verify.