

## Fee Information Document



## Name of the account provider: HSBC UK Bank plc Account name: HSBC Basic Bank Account Date: 1 November 2022

- This document informs you about the fees for using the main services linked to the payment account. It will help you to compare these fees with those of other accounts.
- Fees may also apply for using services linked to the account which are not listed here. Full information is available in our **Personal Banking Terms and Conditions and Charges**.
- A glossary of the terms used in this document is available free of charge.

Service	Fee		
General account services			
Maintaining the account			£0
Payments (excluding cards)			
Sending money within the UK in pounds sterling (internal payments)	To another HSBC account in your name:	Branch/telephone/ online/mobile/post	£0
	To someone else's HSBC account above our payment limits:	Branch/post	£17
Sending money within the UK via Faster Payments			£0
Sending money within the UK via CHAPS (external payments)	To non-HSBC accounts:	Branch/post	£17
Sending money within the UK in foreign currency	To HSBC accounts:	Branch/telephone/ online/mobile Post	£0
			£17
	To all other accounts in EUR:	Branch/telephone/ online/mobile Post	£0
			£17
	To all other accounts in other foreign currencies:	Branch/telephone/ online/mobile Post	£5
			£17
Sending money outside the UK	To HSBC accounts:	Branch/telephone/ online/mobile Post	£0
			£17
	To all other accounts in the EEA in EUR:	Branch/telephone/ online/mobile Post	£0
			£17
	To all other accounts	Branch/telephone/	£5
	in the EEA in other currencies:	online/mobile Post	£17

	To all other accounts Branch/telephone/ £5 outside the EEA in online/mobile		
	any currency: Post £17		
	If we send money outside the UK we may use an intermediary bank. This intermediary and the receiving bank may also impose charges.		
Refusing a payment due to lack of funds	£0		
Direct debit	£0		
Standing order	£0		
Receiving money from outside the UK			
	All payments in a £5 foreign currency:		
	In pounds sterling: £5		
Cards and cash			
Debit card payment in pounds	£0		
Debit card payment in a foreign currency	2.75%		
	We calculate the percentage fee on the converted amount of the debit card payment.		
Cash withdrawal in pounds in the UK	£0		
	Other cash machine providers may charge you to use their cash machines.		
Cash withdrawal in foreign currency outside the UK	2.75%		
	Cash fee: 2% (Min: £1.75, Max: £5)		
	We calculate the percentage fee on the converted amount of the cash withdrawal.		
Overdrafts and related services			
Unarranged Overdraft	£0		
Allowing a payment despite lack of funds	£0		
Arranged Overdraft	Service not available		
Other services			
Cancelling a cheque	£0		



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