

# HSBC £125 and £20 Uber Eats Voucher Switcher Offer

## Terms and Conditions

These terms and conditions (the “**Offer Terms**”) govern our £125 and £20 Uber Eats Voucher switcher offer in relation to the HSBC Jade, HSBC Premier and HSBC Advance bank accounts in the UK (each an “**eligible current account**”). The offer lasts for the period set out in these Offer Terms. These Offer Terms apply in addition to and should be read together with the Current Account Switch Agreement and our UK Personal Banking Terms and Conditions and Charges.

### Eligibility criteria for Offer Payment

You will qualify for the switcher offer described in these Offer Terms if you:

- (a) apply for an eligible current account on or after 19 April 2021 and before the offer is withdrawn (see term 9 below), and subsequently open that account;
- (b) are not an HSBC current account holder on the date of application and have not been on or after 1 January 2018. Where your eligible current account is a joint account, at least one of the joint account holders must complete the switch from either a sole account in their own name or another joint account in the same names;
- (c) have not opened a **first direct** current account on or after 1 January 2018. You may hold a **first direct** current account and still qualify for this offer as long as the current account was opened before 1 January 2018;
- (d) instruct us to start a full switch of a current account, including at least two Direct Debits or Standing Orders, to your eligible current account using the Current Account Switch Service\*<sup>1</sup> (“**CASS**”) to start within 30 days of the date of your eligible current account being opened;
- (e) successfully switch your bank account using the CASS from an account of another UK bank or building society that participates in the CASS; and
- (f) continue to hold an eligible current account on the date we make the Offer Payment.

### The Offer Payment

If you meet all of the eligibility criteria, we will make a payment of £125 to you within 20 days of the switch completion date for the eligible current account. Payment of £125 under this offer will be made by a direct credit into the eligible current account that you open.

Our partner, The Marketing Lounge Partnership (MLP), will send your Uber Eats reward email containing details of how to redeem your Uber Eats reward, electronically within 20 days of the switch completion date for the eligible current account. You must claim your Uber Eats reward within 30 days of receiving the email and redemption will be subject to the terms and conditions outlined below.

If you open an eligible current account in joint names, and you and/or the other joint account holder meet the eligibility criteria set out in these Offer Terms, we will make one £125 payment into that account and provide one Uber Eats Voucher (we will not make any additional payment or provide an additional Voucher code for any other joint account holder) and you and your joint account holder will not be entitled to more than one £125 payment or one Uber Eats Voucher between you.

### General terms

- 1.** In these Offer Terms “**we**”, “**us**” or “**our**” means HSBC UK Bank plc.
- 2.** This offer is not transferable and is only available to UK residents.
- 3.** This offer is not available to HSBC employees switching to an HSBC Advance Staff Bank Account.
- 4.** We may withdraw, alter or replace this offer at any time.

\*<sup>1</sup> Please note: not all banks participate in CASS; speak to us or your own bank for details.

## Uber Eats Voucher Terms

### Redemption

1. Uber Eats deliveries are not available in all geographic locations.
2. You have 30 days from the receipt of your 'Uber Eats' email to claim your reward. After you have claimed your reward you have a further **6** months to use it.
3. HSBC reserves the right to cancel, suspend, or amend this offer where it becomes necessary to do so.
4. The offer is limited to one code per person and is for one-time use only.
5. The Uber Eats Voucher offers a maximum discount of £20 per redemption including delivery charge and a maximum of 1 order per account.
6. The Uber Eats Voucher can only be used by the first person who redeems the code and is non-transferrable.
7. The Uber Eats Voucher has no cash value.
8. The Uber Eats Voucher is only valid for orders placed using the applicable Uber Eats app.
9. Taxes and other fees will be covered provided that the value of the Uber Eats Voucher is greater than the total order amount.
10. The "Promoter" is HSBC UK Bank plc of 1 Centenary Square, Birmingham, B1 1HQ. The "Supplier" is The Marketing Lounge Partnership of The Cow Shed, Walnut Tree Farm, Lower Stretton, Cheshire, WA4 4PG.

**11.** Neither The Marketing Lounge Partnership nor HSBC UK Bank plc undertake responsibility or liability for any goods sold or offered for sale or any works carried out by any third parties' suppliers and provide absolutely no direct or implied warranties for the services provided.

**12.** These terms and conditions and any disputes arising from these terms and conditions are governed by the laws of England and Wales and the exclusive jurisdiction of the Courts of England and Wales.

### How to redeem:

1. When you receive your 'Uber Eats' email, accept the reward terms and conditions, and select "Reveal My Reward". You must do this within 30 days of receiving the email.
2. A link to view your Uber Voucher code will be revealed on the next page along with full instructions on how to redeem your Uber Eats Voucher.

If you have any queries regarding your Uber Eats Voucher or this redemption process, you can contact The Marketing Lounge Partnership support team on behalf of HSBC UK by telephone on **01565 831126**.

## Accessibility

**If you'd like this document in another format such as large print, Braille or audio, you can request this by chatting with one of our agents using our Chat service, visiting your local branch or contacting our Telephone Banking Team.**

A Text Relay Service and BSL Video Relay Service is also available to help you communicate with us. For more information visit [hsbc.co.uk/accessibility](https://www.hsbc.co.uk/accessibility) or speak to a member of staff.

## hsbc.co.uk

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**Customer Information:** Customer Service Centre, BX8 1HB.

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