

HSBC Visa Credit Card 2% Cashback Terms and Conditions

Do I qualify?

To qualify for cashback, you must have an HSBC Visa Credit Card, be aged 18 years or over, and be resident in either England, Wales, or Scotland. Residents of Channel Islands, Isle of Man, Northern Ireland and non-UK addresses aren't eligible for cashback. You'll also need to register your interest by opting in via the button in the email above before 23:59h on 30 November 2021. If you no longer meet the criteria at any time before cashback is awarded you will be disqualified, even if you met the criteria before, or during, the Promotional Period. HSBC accepts no responsibility for any delay or failure to pay cashback due to technical reasons or otherwise. HSBC and HSBC Group companies and contractors will not be liable (to the extent permitted by law) for any loss or damage arising out of organising or holding this cashback promotion or as a result of your participation in the cashback promotion, or if the cashback promotion does not run as planned.

When does the cashback promotion start and finish?

The cashback promotion begins 5 October 2021 and closes 30 November 2021 (the Promotional Period).

Which transactions are excluded?

The following transactions are excluded from cashback: financial services payments such as credit card or insurance payments, cash withdrawals or similar transactions such as the purchase of travellers' cheques or foreign currency, money orders or any payments by Direct Debit, and balance transfers.

Which card is eligible for cashback?

Cashback is only available on your HSBC Visa Credit Card. If your card is replaced for any reason, it will no longer be eligible for this offer.

How will the cashback be paid?

You'll earn 2% cashback on all of your qualifying transactions made during the Promotional Period, up to a maximum value of £20. Cashback earned on transactions made during the Promotional Period will be credited directly to your HSBC Credit Card account in a single transaction by the end of December 2021; the credit will appear as 'HSBC UK Cashback Offer'

on your statement. Once you've earned £20 cashback, your remaining HSBC Visa Credit Card transactions during the Promotional Period will not earn cashback. There is no entry fee to earn cashback.

How do I opt out?

You won't be included in the cashback promotion unless you opt in via the button in the email above. To opt out of the cashback promotion once you've opted in, contact HSBC with your details and state you do not wish to receive communications or cashback in connection with this promotion.

I'm planning on using my card outside the UK

You will still earn cashback on these transactions. However, using your card outside the UK may incur fees that are higher than the 2% cashback. Any transactions made outside the UK in a non-Sterling currency will be charged with a non-Sterling transaction fee of 2.99%.

Accessibility

To find out more about our accessible services please visit [hsbc.co.uk/accessibility](https://www.hsbc.co.uk/accessibility) or ask at any of our branches.

If you'd like this in another format such as large print, Braille or audio, please contact us.

A textphone service is available for customers with hearing and/or speech impairments. If you use your own textphone you can call us on **03457 125 563 (+44 207 088 2077)** from outside the UK).

BSL Video Relay Service is also available (Monday to Friday 08:00 to 18:00, excluding Bank and Public Holidays) at [hsbc.co.uk/accessibility](https://www.hsbc.co.uk/accessibility).

[hsbc.co.uk](https://www.hsbc.co.uk)

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