

Lost and Stolen transcript:

Voice over: Log into the app using your fingerprint, Face ID or with your Secure Key. Tap on the account attached to the lost or stolen card and choose "Manage cards". Tap "Report lost or stolen card". Now select the lost or stolen card or cards from the list and tap "Continue". Next, answer a few questions by tapping the drop-down menus. First, confirm whether your card or cards have been lost or stolen. Then tell us where it happened. And finally, enter the date. Now tap "Continue". Ensure the details are correct, including your address and tap confirm. Your cards have now been cancelled and replacements are on their way to your address.