

# Important information – enjoy a Luxury Overnight Package by HSBC Premier when you switch with HSBC Premier

**1.** This offer applies to HSBC Premier Bank Account applications received from 10 September 2018, accepted and processed by HSBC UK up to and including 7 December 2018, that are subsequently opened as an HSBC Premier Bank Account (Eligible Account).

**2.** To qualify for this offer you must, within 30 days of the account being opened:

**a.** apply for and start a full switch to an HSBC Premier Bank Account using the Current Account Switch Service (CASS) in one of our branches or by calling our dedicated switching team<sup>1</sup>; and

**b.** the switch must transfer at least two active Direct Debits or Standing Orders to your Eligible Account.

<sup>1</sup> Applications to switch to an HSBC Premier Bank Account using CASS cannot be processed online.

## Eligibility

**3.** You must be 18 or over and a UK resident to apply.

**4.** You can only benefit from this offer once.

**5.** This offer also applies to applications to switch to a joint HSBC Premier Bank Account (a "Joint Eligible Account") using CASS. These terms and conditions must be met by at least one account holder and only one offer will be made per Joint Eligible Account.

**6.** You are not eligible for this offer if you already have an HSBC Current Account or if you have had an HSBC current account since 1 January 2015.

**7.** If you meet the requirements set out above, we will send you an information pack detailing how to redeem your Luxury Overnight Package by HSBC Premier Offer (as defined below) by Royal Mail and/or email to the first address associated with your Eligible Account or Joint Eligible Account within 30 days of your switch completion date. If you have a Joint Eligible Account, only one address will receive this offer.

## Luxury Overnight Package by HSBC Premier

**8.** This offer, (the "Offer"), entitles you to a one night stay at participating venues, with a choice to add on a tailored package. The packages on offer vary from hotel to hotel and are available at [www.premiernightaway.hsbc.co.uk](http://www.premiernightaway.hsbc.co.uk)

**9.** Our partner, MLP, will book and provide you with the Offer on behalf of HSBC UK Bank plc.

## Luxury Overnight Package by HSBC Premier Terms and Conditions

**10.** To redeem your Offer, you must provide MLP three hotel choices or packages and up to three date choices. Instructions detailing how to do this are detailed in the information pack referenced at clause 8.

**11.** MLP's booking team will check availability of your selections in choice order. For example, your first chosen hotel will be classed as your preferred hotel.

**12.** If you choose a package which includes a dining option, any additional meals and beverages other than what is detailed for your chosen hotel, are not included. Any payment for meals and beverages above the provided package will need to be settled with the hotel at the time of purchase or when checking out of the hotel.

**13.** All stays must be booked and taken with MLP by 16 December 2019. Same day bookings are not possible as part of this offer. The Luxury Overnight Package by HSBC Premier offer can only be redeemed at participating hotels.

**14.** Reservations can only be made by the Eligible Account holder whom this offer was issued to, as detailed at clause 10 in these terms and conditions.

**15.** Bookings can only be made through MLP's concierge booking team on **01565 656491**. Any booking or enquiries made directly with a hotel will not be honoured.

**16.** Children are subject to each participating hotel's normal children rates and reservations. Children may utilise the offer where stipulated. For details on how many people, children and child ages each package is available to, please see the individual hotel details page as hotel offers vary.

**17.** Your booking will depend on the hotels' availability for this offer. This offer does not apply to reservations that include public or bank holiday periods in the UK and Ireland. Availability may be limited during other key periods such as Christmas and New Year.

**18.** Any extra nights' accommodation or room upgrades (e.g. to a Suite/Sea View) or to include additional guests are chargeable and are to be paid at the time of booking. Bookings are made on a non-transferable basis; rooms are pre-paid for and reserved prior to arrival in accordance with the original booking.

**19.** If a booking is cancelled your unique booking number will become void and no monies will be refunded. MLP will attempt to re-arrange any booking, but this is not guaranteed. Any payments made for room upgrades, or meals for the length of your stay may not be refunded.

**20.** If booking more than one night's accommodation up to 100% of any additional nights will be charged. Any changes to your additional booking may be treated as a cancellation. Confirmation of these costs will be provided at the time of booking.

**21.** Prices for any extra nights, room upgrades and meals, confirmation of these costs will be provided at the time of booking and are subject to change.

**22.** Please note that some hotels may include a charge for credit card payments. This will be informed at the time of booking for anything additional to the Luxury Overnight Package by HSBC Premier Offer.

**23.** Only one unique booking number can be used per stay.

**24.** Hotels featured and all information is correct at time of this offer going live but may be liable to change.

**25.** Each hotel listed on the webpage referenced on clause 8 has confirmed its willingness to participate in this promotion. MLP or any associated partner cannot be held responsible for any hotel subsequently declining acceptance of a booking using this offer.

**26.** The terms and conditions of each hotel apply to this offer.

**27.** Any additional costs such as the cost of travel to the hotel, the cost of any travel or holiday insurance associated with the use of the offer, or spending money is excluded and is entirely at the expense of each individual.

**28.** MLP and any associated partner shall not be liable for any failure or breach by individual hotels and accept no responsibility for any loss suffered by any participant of the promotion.

**29.** This promotion cannot be used in conjunction with any other promotions or discounts generated by either the participating hotels or MLP.

**30.** No cash alternatives will be offered to customers eligible for this offer.

**31.** MLP or any associated partner accepts no liability for loss caused, damage to property or personal injury whilst on the premises of individual hotels, whether caused by the acts or omission of any third party.

**32.** HSBC UK Bank plc reserves the right to alter, amend or withdraw this offer without prior written notice at its absolute discretion.