

Global Money – Sending money abroad

Audio transcript

The Global Money Account is a way to spend and send money abroad with no HSBC or intermediary bank fees.

Sending money abroad.

Sending money abroad is easy using your Global Money account.

First, log onto the app and select 'Pay & Transfer'.

Then, from the 'Global Money' menu, select 'Send money internationally.'

Select the country or territory of the bank you want to pay, there are over 200 to choose from, then choose whether it's an HSBC-to-HSBC payment, or from HSBC to another bank.

Now select the 'From' account, which will be one of your Global Money balances.

If you're sending money in one of the currencies we can hold a balance in, it might be best to use that to make your payment, or you can use any of your balances.

Then select the currency that the payee will receive, there are over 60 to choose from.

Enter the amount and check the indicative exchange rate that will be applied if relevant, as well as the estimated arrival time. Intermediary Bank fees will always be zero with the Global Money Account.

Now select whether you are sending money to a new or existing payee.

For a new payee, select which bank details you want to use and enter their details.

Then review and confirm to add the payee and check the final payment, including the payee details and amount.

And you're done! Your payment is now on its way.