

# How to Register for Mobile and Online Banking

## Audio transcript

How to register for Mobile and Online Banking.

Download the HSBC UK Mobile Banking app, then select 'Not Registered for online Banking'.

First, you need to confirm you've read the terms and conditions. Then select 'Continue'.

To verify it's you, select an option from the list. For this video, we'll choose 'Sort code and account number'.

Enter your Sort code and Account number, then select 'Continue'.

Scroll to select your date of birth, then select 'Continue'.

Now enter 3 digits from your Telephone Security Number. If you don't have this, select the Help icon and follow the instructions.

We'll need to send you a verification code by text message. Select 'send a code' and then, once received, enter the code, and select 'Continue'.

Now create a username, and a strong password, then create and confirm a Digital Secure Key PIN.

And that's it. You can now log on to Mobile Banking from this device or generate a code to log on to Online Banking. You can also set up face or fingerprint recognition, if it's available on your device, to log on next time.



You can also register via the HSBC UK website at

[hsbc.co.uk/register](https://www.hsbc.co.uk/register)