How to set up your mobile banking app

Audio transcript

Setting up the app for the first time.

If you're setting up the app for the first time, you must first be registered for Digital Banking.

If you haven't already done this, download the app and follow the instructions to register.

If you are already registered select 'Sign in' to enter your username, and log in.

Now select 'Send activation code', which you'll get by text and enter the code.

You can then create a Digital Secure Key PIN for your new app.

And that's it.

You can now log on to Mobile Banking from this device, or generate a code to log on to Online Banking.

You can also set up Face or Fingerprint recognition if it's available on your device to log on next time.