

Mobile cheque deposits transcript

Voice over: Log into the app using your fingerprint, Face ID or with your Secure Key. On the accounts screen, select the "Move money" tab. Tap "Deposit a cheque". Next, select the account you want to deposit the cheque into by tapping the top box and selecting it from the list. Now enter the amount of the cheque by tapping the second box. Enter the full amount and tap continue. Next tap the "Front of cheque" button to capture the cheque details. Hold your phone still over the cheque keeping it within the boxed area. Ensure that you can clearly see the details of the cheque, including the cheque number and sort code and account number printed on the cheque itself. When you are happy with the image, tap "Continue". Now tap the "Back of cheque" button and do the same for the reverse of the cheque. Tap "Continue". Check that all the details are correct and tap "Deposit now". Your cheque will be available in your account shortly. You can check if the cheque has cleared by viewing your accounts. If you wish to deposit another cheque, tap the button, otherwise tap "Close" to return to the accounts screen.